

Case Study:
Union County Sheriff's Office

Why the Union County Sheriff's Office Now Relies on CorreTrak

**Improved efficiency
was just the beginning**



corretrak
making corrections *mobile*

EXECUTIVE SUMMARY:

When their previous linear bar code system resulted in delays and lost productivity, the Union County Sheriff's Office turned to Dynamic Imaging's CorreTrak technology to help monitor their multi-unit, 264-bed facility.

The result was dramatically improved speed, paperless operations, and real-time visibility that has proven itself when it matters most.



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FACILITY CHALLENGES:

Union County Jail encompasses a widespread footprint with four main housing units and six smaller dorm and single-cell units. In a facility that extensive, there's a constant challenge with supervision and efficiency as 63 Officers, including Supervisors and Administrators, attempt to monitor a daily inmate population hovering around 210. Although the staff properly utilized the reporting system in place, the technology left room for errors and inconsistencies. "The main challenge was consistency in checks and tracking times," says Lieutenant James Dennis. "The system used standard bar codes that would never scan. It was holding up the staff from their duties."

So, he proposed that the jail find a new solution. After some online digging, he compiled a list of possibilities. But one rose to the top. "I reviewed a few other options, but the reason I liked CorreTrak is all the additional things it has," he explains. "Most other systems only logged rounds. With CorreTrak, you also have meal services, inmate counts, and other services." After Lt. Dennis reviewed the systems with his superiors, Sheriff Eddie Cathey chose to put the system in place.

SOLUTION:

When it came time for implementation, the team faced an unexpected challenge. "Installing the hardware was easy," says Lt. Dennis. Updating the system was fine. The biggest problem we had was with the staff. They didn't want to use the new devices because they felt like they were being tracked." But after experiencing how much more effective CorreTrak's QR code solution was than their earlier system, they came to depend on it. "We use most of the modules every day and rely on them all," he says. "We've even been able to customize CorreTrak on our own to accommodate changes to our facility."

63

**officers monitoring
210 daily inmate
population**



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Lieutenant James Dennis

Union County Sheriff's Office



RESULTS:

CorreTrak has delivered real-time visibility where it matters most. "The system has brought us into modern times. We're now fully paperless within the jail. The system allows us to immediately see if we have a problem — whether with staff completing rounds or other duties of the jail," continues Lt. Dennis. And that visibility has already paid dividends beyond increased efficiency. "There was an incident — the kind no jail wants — where the officers used CorreTrak to log everything they witnessed. When the administration arrived, within minutes, I had all the needed information in their hands."

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The image displays the CorreTrak Rounds Dashboard on a desktop screen and a mobile app interface on an iPad. The desktop dashboard shows a table of rounds with columns for Type, Location, Group, Last Check, User (Observation), Next Check, (Due In), and Status. The mobile app shows a 'Scan Checkpoint' screen with a list of active locations: Kitchen, Perimeter Check, and Laundry, each with a timestamp and 'Last: All Clear' status.

Type	Location	Group	Last Check	User (Observation)	Next Check	(Due In)	Status
C	BCCF-MHU-3	MHU	14:51:06	System Administrator (Cleaning Room)	15:06:06	(+00:00:01)	Field Due
C	BCCF-MHU-4	MHU	14:51:23	System Administrator (Resting)	15:06:23	(-00:00:16)	Upcoming
C	BCCF-MHU-1	MHU	14:49:57	System Administrator (Banging on Door/Wall)	15:19:57	(-00:13:50)	Pending
C	BCCF-MHU-2	MHU	14:50:49	System Administrator (Lying on Bed)	15:20:49	(-00:14:42)	Pending
le	14:51:47			System Administrator (All Secure)	15:51:47	(-00:45:39)	Pending
TY	14:51:56			System Administrator (All Secure)	15:51:56	(-00:45:49)	Pending
TY	14:52:17			System Administrator (Maintenance)	15:52:17	(-00:46:10)	Pending
TY	14:53:37			System Administrator (All Secure)	15:53:37	(-00:47:29)	Pending



FUTURE PLANS:

The success of CorreTrak has made a believer of not just Lt. Dennis but the entire staff at Union County. And that will factor into any future technological needs the Sheriff's Office might have. "I've worked with many different vendors in the jail setting. Dynamic Imaging is one of the best I've ever worked with," he says. "They follow up monthly, and if a problem ever does come up, they're on top of it."

"If they come up with something new, I'd love to be a test site."

For more information on CorreTrak's comprehensive jail operations application and its unique capabilities, contact:

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